

The Great South American Knitting Adventure

2010-2011 TOUR TERMS AND CONDITIONS

Deposits and Final Payment terms (unless otherwise indicated in the brochure) ~ A deposit of \$500.00 is required to confirm your booking. A second deposit of \$500.00 is due 120 days prior to departure. Final payment will be due 60 days prior to departure. Once your deposit and registration is received, you will receive a confirmation of your booking. Failure to adhere to these payment terms may result in cancellation of your space on the tour, and will be subject to the applicable penalties.

Cancellation Policy for Tours ~

Prior to 90 days before the tour: \$ 200.00 per person non-refundable

From 89-60 days prior: 25% non-refundable

From 59-30 days prior: 50% non-refundable

From 29-15 days prior: 75 % non refundable

There is NO refund within 14 days of departure

In order to avoid these cancellation penalties, we strongly suggest the purchase of travel insurance.

Tour Minimums ~ Great Balls of Yarn reserves the right to cancel a tour if the minimum participation number is not met. If a tour is cancelled, all deposits will be refunded in full in a timely manner. **Once you have booked your tour, you will be notified when it is time to make your air reservations and purchase optional travel insurance.**

Travel Insurance ~ We strongly suggest the purchase of travel insurance which includes protection for trip cancellation or interruption; baggage, accidents, emergencies or illness. Information will be mailed to you once the minimum number of tour participants has been reached. We recommend Travelex, which is available to US citizens and allows you to include the cost of your airline tickets.

Itinerary Variations ~ Great Balls of Yarn Inc carefully plans each tour that we offer. However, if we deem it necessary for reasons beyond our control, we do reserve the right to alter the itinerary.

Responsibility ~ Great Balls of Yarn of West Palm Beach, Florida acts only as an agent for the suppliers of ground transportation, hotel accommodations, and other services offered on its tours and cruises. Therefore, it is with the express condition and agreement that Great Balls of Yarn Inc shall not be responsible for any breach of contract, or any intentional or negligent actions or omissions on the part of such suppliers, which may result in any loss, damage, delay, inconvenience or injury to group members. Great Balls of Yarn Inc shall not be responsible for any injuries, damages, or losses caused to any traveler in connection with terrorist activities, war, riot or civil strife, strike, natural disasters, fire, sickness, weather conditions or any other actions, omissions or conditions outside our control. Great Balls of Yarn, Inc. is not responsible for the costs of any medical treatment you may require, nor responsible for the quality of any medical care you may receive while on the trip.

****Passport and Visa requirements** ~ We require that all travelers departing the U.S. be in possession of a current passport that does not expire until at least 6 months from the date of your scheduled return to the U.S. Any requirements for Visas will be specifically noted in the individual brochure. It is a good idea to carry a copy of your passport and a set of passport photos in case of a lost passport. Non-US citizens are responsible for determining their Passport and visa requirements.

Flight Arrangements ~

When airfare IS NOT INCLUDED in the tour price:

Once you have booked your tour or cruise, you will be notified when it is time to book your airfare.

Airport Transfers and Immigration Taxes ~ All transfers to and from the tour's arriving and departing airport are NOT included in the cost of the tour. Immigration and Departure taxes are NOT included in the cost of the tour.

Baggage handling ~ Baggage on all land tours is strictly limited to one suitcase and one carry-on. Baggage handling for your one suitcase is included in and out of hotels and buses (when available); however, you are responsible for checking your own baggage

in airports and through customs and for handling your carry-on bag. Your one suitcase must not exceed 50 pounds or measure more than 62" (length + width + height), unless a particular airline should have a lower weight limit. Your carry-on must be able to be stowed under your bus seat, therefore we recommend something that's easy to carry, and just big enough to hold all of the daily essentials. Small pull-along suitcases do not fit this description. On some tours, you may have the option to pack a collapsible bag for the last night of the tour to pack your extra purchases for your flight home.

Roommate matching policy ~ If you are traveling alone and would like a roommate in order to avoid the single supplement cost, please indicate that choice on your registration form. There is a no charge for this service. We are only able to offer this option to our TRULY NON-SMOKING travelers.

Please note: Many hotels and places we visit have become SMOKE-FREE environments.

Not Included ~ Each tour itinerary has a specific list of what is included. Unless otherwise noted, airfare, lunches, beverage orders, and items of a personal nature (such as room service, laundry, maid service, or telephone calls) are costs that are NOT included in your tour. Please see "Meals and beverages" and "Tipping", for additional information.

Meals and beverages ~ Each itinerary details which meals are included on our tours. **If you or are a strict vegetarian or have a specific food allergy, please be sure to let us know when you register for the tour. We will make every effort to accommodate you with a vegetarian meal.

Tipping ~ Gratuities for all group activities and group meals are included in your tour package. Gratuities for guides and coach drivers are not included.

Packing ~ Comfortable and supportive walking shoes are extremely important. We recommend you select color-coordinated pieces of clothing that can be mixed and matched to create a variety of outfits. Casual clothing is widely accepted, but it is always good to include one nice slack outfit or dress for that night or two that dinner is at a deluxe restaurant. You may want to pack a bathing suit for hotels that have pools or hot tubs.

Trip participation ~ All travel involves some physical exertion, getting on and off buses, trains and airplanes. Temperatures and local terrain are factors which should be considered. Historic areas of cities are usually accessible only on foot and many times include cobblestones, brick or gravel surfaces. Sturdy walking shoes are a must for comfort and safety. Our trips are designed within the physical capabilities of almost everyone who enjoys good health and is moderately fit and adaptable. Walking is an important part of a tour's experience and our tours include a fair amount of walking at a moderate pace, in "a limited amount of time". If you can manage to transit major airports without assistance and are able to handle your carry-on item and suitcase when going through customs, etc. (many airports require as much as 20-30 mins. of walking) in addition to climbing a flight or two of stairs, in all likelihood you will be able to manage our tours comfortably. *If you need wheelchair assistance for any reason, our tours are not for you. **If you have any questions about these recommendations, please give our office a call and we will be happy to discuss this with you, in more detail.*

If you have any physical, emotional or mental condition which may require professional attention during the trip or require the use of special equipment, our tours would not be for you. (Canes that are needed just for balance may be acceptable, but please give us a call to discuss this more fully *All terms and conditions apply to all trips, with some tours having additional information or conditions.*

These will either be noted in the itinerary or included in future mailings.

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GREAT BALLS OF YARN INC

319 Belvedere Road

West Palm Beach FL 33405

561-651-1225 www.greatballsofyarn.com

corp.gboy@hotmail.com